

## Information Exchange Challenge



So you think you know all about information exchange now you've found out about face-to-face conversation, letter writing, emails, phone calls and SMS text messaging? But, do you know when to use each method? Test yourself now using the Information Exchange Challenge. Read the scenarios, then decide if the information exchange presented would be best undertaken - using the cards on the next page.

### Challenge

1. You're on holiday with your family and you plan to let your Grandparents know that you're having a great time.
2. You stayed behind to help the teacher tidy up at the end of after school club, so you need to let mum know you're going to be late.
3. You've just missed the bus. Either you need to let someone know that you will be late or you could maybe organise a lift.
4. Since your friend moved up to senior school you haven't really had time to catch up and you've got loads of stuff to share.
5. Your neighbours have recently emigrated to Australia, but you've promised to keep in touch.
6. You're waiting for news from your local sports centre to find out if you've been picked for this year's team.
7. You're really bored and want to contact one of your friends to help pass the time, but you are travelling in the quiet carriage on a train with your family.
8. A distant relative who lives abroad has asked how you are all getting on. Mum's suggested including photos in our reply to show how much we've grown.
9. You've had so much fun with the new friend you have made whilst away on holiday you've decided to keep in touch when you get home.
10. Your favourite relative has been suddenly taken ill in hospital. You need to share with them how much you care about them and want them to get better soon.



By Face-to-face

By post

By email

By text message

By telephoning

By video call

By instant messaging